At no cost to you, PAF case managers are here to help address any roadblocks to access and affordability:

Reduce Financial Burden
- Find local, regional and national resources for financial support and for practical needs such as housing, utilities, transportation, and food
- Educational and emotional support resources
- Guide patients through eligible workplace protections such as FMLA and ADA
- Give assistance engaging, applying and appealing workplace benefits including short-term and long-term disability

Enroll into Appropriate Insurance, Charity and Social Programs
- Provide eligibility, enrollment and appeal navigation into Medicare, Medicaid, Social Security disability, Marketplace, and health insurance
- Evaluate eligibility and facilitate application to charity care and discount programs

Insurance Navigation
- Assistance such as benefit review, preauthorization, clinical appeals, billing and coding issues, out-of-network, second opinions and treatment decisions, and insurance plan interpretation
- Facilitate insurance appeals process for denied treatment and medications

Who is Eligible?
- A U.S. Citizen or Permanent Resident of the U.S.
- Diagnosis or screening of sickle cell disease
- Be receiving treatment at a facility in the United States or one of its territories

Contact Us
- Request help at [https://sicklecell.pafcareline.org](https://sicklecell.pafcareline.org) 24 hours a day
- Toll-free at (855) 588-6362
- Hours of operation 8:30 a.m. to 5:00 p.m. Monday - Thursday; 8:30 a.m. to 4:00 p.m. Friday Eastern Time